


UTC Project Information	
Project Title	Measuring the Performance of Livability Programs
University	San José State University Mineta National Transit Research Consortium
Principal Investigator	Peter Haas, Ph.D.
PI Contact Information	Mineta Transportation Institute San José State University 210 N. Fourth St., 4 th Floor San Jose, CA 95112 Peter.Haas@sjsu.edu 408-924-5691
Funding Source(s) and Amounts Provided (by each agency or organization)	Research and Innovative Technology Administration University Transportation Centers Program (\$6,000) California Department of Transportation Office of Research—MS42 (\$6,000)
Total Project Cost	\$12,000
Agency ID or Contract Number	DTRT12-G-UTC21
Start and End Dates	June 2012 – July 2013
Brief Description of Research Project	This report analyzes the performance measurement processes adopted by five large “livability” programs throughout the United States. It compares and contrasts these programs by examining existing research in performance measurement methods. The “best practices” of the examined performance measurement methods for each program are explored and analyzed with respect to their key characteristics. The report entails an appropriately comprehensive literature review of the current research on performance measurement methods from the perspective of various stakeholders including the public and government agencies. Additionally, the results of this literature review are used to examine the actual performance measures of the target programs from the perspective of different stakeholders. The goal of the report is to determine what did and did not work in these programs and their measurement methods, while making recommendations based on the results of the analysis for potential future programs.

<p>Describe Implementation of Research Outcomes (or why not implemented)</p>	
<p>Place Any Photos Here</p>	 <p>http://www.noaca.org/modules/showimage.aspx?imageid=151</p>
<p>Impacts/Benefits of Implementation (actual, not anticipated)</p>	
<p>Web Links</p> <ul style="list-style-type: none"> • Reports • Project Website 	<p>Final report (MNTRC Website): http://transweb.sjsu.edu/project/1126.html</p>